



THE STATE  
of **ALASKA**  
GOVERNOR MIKE DUNLEAVY

## Department of Transportation and Public Facilities

Measurement Standards and Commercial Vehicle Compliance  
Director's Office

11900 Industry Way, Building M Unit 2  
Anchorage, Alaska 99515  
Main: 907-365-1210  
Fax: 907-365-1220  
dot.alaska.gov

### **Cancellation, Refund, and Change Policy for Oversize/Overweight Permits/TRT's**

Oversize and/or Overweight Permits processed by the Commercial Vehicle Customer Service Center (CVCSC) or obtained on the MyAlaska website are subject to the cancellation or change fee of \$30.00 upon issuance of the permit.

Requests for changes or cancellation after the permit has been issued will result in a fee assessment of \$30.00.

Permits cannot be cancelled after their expiration date.

In the case of a request to cancel a long term permit, such as the annual seasonal type, only a partial refund may be issued dependent on the amount of time remaining on the permit, and minus the \$30.00 cancellation fee. Request must be submitted in writing as to why you would like a refund of this permit type.

Credit Card refunds shall only be applied to the original credit card account used to purchase the permit.

Pre-paid self-issue permits available to commercial carriers are non-refundable.

As of July 1, 2016 TRT's are non-refundable.

**To request a refund or change to your permit, please contact the CVCSC:**

Email: [swoop@alaska.gov](mailto:swoop@alaska.gov)  
Phone: 1-907-365-1200  
Toll Free Phone: 1-800-478-7636  
Fax: 1-907-365-1221  
Toll Free Fax: 1-866-345-2641

Commercial Vehicle Customer Service Center  
11900 Industry Way  
Huffman Business Park Building M-2  
Anchorage, AK 99515

*"Keep Alaska Moving through service and infrastructure."*